

P.S.C. No. 1 – Water  
SUEZ Water New York Inc.  
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## GENERAL INFORMATION

### B. Removal

(1) The Company reserves the right to remove any of its equipment, including meters and automatic meter reading equipment, at any time and to substitute other suitable equipment in its place.

(2) Where the Company removes a meter for the purpose of testing it, the Customer shall be given an opportunity to obtain a reading prior to the installation of the substitute meter.

### C. Third Party Access

The Customer shall not permit access to the meter or other facilities of the Company to anyone except authorized representatives of the Company or duly authorized State or local officials.

## 9. EXTENSION OF SERVICE:

### 9.1 Extensions – Residential Customers

A. The Company will make reasonable efforts to eliminate or correct conditions over which it has control that prevent extension of service and will attempt to complete construction of any necessary facilities with due diligence. However, extension of pipe line facilities is not normally made when the ground in which such pipes and connections are required to be laid, shall be frozen or shall otherwise present serious obstacles to laying the same.

B. A Customer moving within the service territory of the Company and requesting service within 60 calendar days of the closing of the Customer's prior account is eligible to receive service at the new location, in accordance with this paragraph, and such service will be considered a continuation of service in all respects, with any existing payment agreement honored; provided, however, that such Customer's prior service had not been terminated for nonpayment at the time of such request.

### 9.2 Extensions – Non-Residential Customers

The Company shall make reasonable efforts to provide service as soon as practicable under all the circumstances, but the Company shall not be held liable for failure to provide service for reasons beyond its control, including those for which it may delay an extension for residential service.

Issued in compliance with the Commission Order 16-W-0130 dated January 24, 2017

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