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GENERAL INFORMATION

13. MULTIPLE DWELLINGS AND TWO-FAMILY HOUSES:

13.1 Multiple Dwellings

- A. The Company shall not discontinue service to an entire Multiple Dwelling unless it fulfills all requirements of 16 NYCRR S.14.7. Notice of termination shall contain the information and be provided in the manner specified in such Section.
- B. The Company shall not discontinue service to any such multiple dwelling provided that the occupants notify the Company of their intention to pay current bills, and reach agreement with the Company to avoid termination of service, prior to the intended date of discontinuance.
- C. During cold weather periods, the Company shall follow the special procedures for terminating heat-related service to an entire multiple dwelling as provided in 16 NYCRR S.14.7. (d).

13.2 Two-Family Houses

If the Company knows that service is provided to a two-family dwelling, service will not be terminated unless the requirements of 16 NYCRR S.14.8 are complied with, provided, however, that where the Company knows that service is billed separately for each unit, this section shall not apply. The Company will keep a record of two-family dwellings.

13.3 Not Applicable to Certain Discontinuances

The provisions of this Paragraph 13 shall not apply to an Emergency Discontinuance pursuant to Paragraph 10.3 of this Tariff or to Discontinuance for improper cross connection control pursuant to Paragraph 8.6 of this Tariff.

14. DISCONTINUANCE OF SERVICE - NON-RESIDENTIAL CUSTOMERS

14.1 Reasons for Termination

Service may be discontinued for any one of the following reasons:

(A) Use of water other than as represented in application or through branch connections on the street side of the meter or place reserved therefor.