

P.S.C. No. 1 – Water
SUEZ Water New York Inc.
Initial Effective Date: February 1, 2017

Leaf No. 50
Revision: 0
Superseding Revision:

GENERAL INFORMATION

(D) The term “Proper Person” means (a) either the owner of the premises where service is rendered, or in lieu thereof, the person, firm or corporation to whom or which the last preceding bill has been rendered and from whom or which the Company has received payment therefor, and (b) the superintendent or other person in charge of the building or premises where service is rendered, if it can be readily ascertained that there is such superintendent or other person in charge.

(E) The term “address of such proper person or persons” as that term relates to the persons indicated in Section 533.1 (d) (1) of Subchapter C of Chapter V of 16 NYCRR, means the address where service is rendered, except that if the proper person has specified to the Company in writing an alternative address for billing purposes, such term shall refer to such alternate address.

15.2 Final Termination Notice

Every notice indicating discontinuance of service shall provide the information required by and be in the form prescribed by 16 NYCRR S.533.

15.3 Posting of Accounts

A. The Company will not discontinue service for non-payment of bills rendered or for failure to post a required deposit unless:

(a) It has verified that payment has not been received at the office of the Company, or at any office of an authorized Collection Agent through the end of the notice period required by this part; and

(b) It shall have verified on the day disconnection occurs that payment has not been posted to the Customer's account as of the opening of business on that day, or shall have complied with procedures as hereinafter defined.

B. The Company will take reasonable steps to establish procedures to insure that any payments made in response to notices of discontinuance, when the Customer brings the fact that such a notice has been issued to the attention of the Company or its Collection Agents, shall either:

(a) Be posted to the Customer's account on the day payment is received; or

(b) Be processed in some manner so that discontinuance will not occur.

Issued in compliance with the Commission Order 16-W-0130 dated January 24, 2017

Issued by: Christopher J. Graziano, V.P. & Gen Mgr., 360 West Nyack Road, West Nyack, NY 10994