

PSC NO: 12 GAS

LEAF: 377

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 8

INITIAL EFFECTIVE DATE: 01/01/17

SUPERSEDING REVISION: 7

STAMPS: Issued in compliance with Orders in C.16-G-0059 and C.15-G-0185 dated December 16, 2016

SERVICE CLASSIFICATION No. 18 – Continued**E. GAS DELIVERIES, BALANCING, OPERATIONS AND COMMUNICATIONS****1. Non-Core Gas Customers**

In the event a customer is eligible to purchase his own gas supply and deliver it to the Company's city gate without the use of a Seller that is an ESCO or Marketer, the customer shall be considered to be his own Seller, and, as such, shall adhere to all provisions of the Seller Transportation Aggregation Service under Service Classification No. 19 with the exception of the Company's Mandatory Capacity Program as described on Leaf Nos. 406.3 through 408. Customer (i) shall be responsible for all charges set forth on the Statement of Seller Charges and Adjustments as described on Leaf Nos. 404 through 406 (ii) shall follow the Operations and Communications Provisions described on Leaf Nos. 408 and 409, and (iii) must adhere to the Special Provisions as described on Leaf Nos. 409 through 411.

Communications Protocol: Effective October 2012, the Company will maintain a database of contact information for all of its interruptible and temperature controlled customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's interruptible and temperature controlled service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Beginning October 2012, the Company will perform an annual communications test during which interruptible and temperature controlled customers will be asked to confirm their contact information.

- a) The Company will commence daily communications with all demand response parties as soon as weather forecasts project outside temperatures to be 20 degrees or below for the upcoming three consecutive days or during times when three days of consecutive customer interruptions occur.
- b) The Company will implement daily communications with demand response customers (email, mobile text messages, fax or phone call), during an interruption and, at a minimum at least one time at the end of every interruption to remind customers to replenish alternate fuel inventories as needed to maintain minimum levels.

Issued by: Kenneth D. Daly, President, Brooklyn, New York