PSC NO: 1 GAS LEAF: 47 COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 1 INITIAL EFFECTIVE DATE: 12/06/13 SUPERSEDING REVISION: 0 STAMPS:

## GENERAL INFORMATION

## II. Rules and Regulations (continued):

3--Billing and Payments of Bills (continued):

- H. Dishonored Payment
  - .1 Effect on Account: Should the Company receive a negotiable instrument from an applicant or customer in payment for any bill, charge or deposit it due, and such negotiable instrument is subsequently dishonored or is uncollectible for any reason, the Company may charge back to the customer any credits given by virtue for the receipt of such negotiable instrument and treat the account as if no such payment was ever received by the Company.
  - .2 Penalty: In addition, the Company shall charge the applicant or customer a \$5.00 handling charge plus any additional amounts the Company was required to pay its bank for the bank's handling charge on such instrument. However, the total amount to be charged the customer for each dishonored check shall not exceed \$10.00 as required by General Obligations Law Section 5-328.
- I. Budget Billing Plan
  - .1 Residential Customers:
  - .1.1 A customer to whom service is furnished under Service Classification No. 1 Residential Service or who are condominium associations or cooperative housing corporations, may have the option of paying for the service in equal monthly amounts (Budget Billing). The plan will start on the customer's next bill. The customer can request to have the plan start with the current bill at the time of inquiry.
  - .1.2 Effective with the successful conversion of the Company's customer billing system on or after December 6, 2013, the monthly Budget Billing payment will be calculated based on the preceding year's charges divided by twelve. If the customer does not have a year's worth of charges, the monthly Budget Billing payment will be estimated and will be reviewed quarterly and adjusted as actual charges are billed.
  - .2 Non-Residential Customers:
- .2.1 A customer to whom service is furnished under a Non-Residential service (excluding: condominium associations, cooperative housing corporations; customers of record for less than twelve months; seasonal, short-term or temporary customers; customers who have arrears; interruptible, temperature-controlled or dual fuel customers; and customers whose patterns of consumption is not sufficiently predictable to be estimated on an annual basis with any reasonable degree of certainty) may have the option of paying for the service in equal monthly amounts (Budget Billing). The plan will start on the customer's next bill. The customer can request to have the plan start with the current bill at the time of inquiry.

Issued by: William J. Akley, President, Hicksville, NY