

PSC NO: 90 GAS  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
INITIAL EFFECTIVE DATE: 04/01/14

LEAF: 13  
REVISION: 1  
SUPERSEDING REVISION: 0

### GENERAL INFORMATION

#### 3. APPLICATION FOR SERVICE (CONT'D)

##### B. Non-Residential: (Cont'd)

The Company shall provide service to any accepted applicant whose application for service was previously denied solely for failure to make full payment as provided in Rule 3.B.(1) of this Schedule as soon as reasonably possible, but no later than three business days, or such later time as may be specified by the applicant, after payment is made, or ten calendar days after receipt of the original application, whichever is later, except as provided in Rule 3.B.(1)(c) of this Schedule.

The Company shall advise any applicant who submits an incomplete application, in writing and within three business days of the receipt of the application, of the information and/or documents that must be submitted in order for the application to be considered complete. Such notice shall not itself be considered a denial of the application.

No application or contract shall be modified or affected by any promise, agreement, or representation of any agent or employee of the Company.

##### (2) Former Indebtedness Paid – Non-Residential

If a non-residential applicant or customer who is indebted to the Company attempts by some agency, relationship, or otherwise, to obtain service, the Company reserves the right to refuse service until full payment is made of all money due which are not either the subject of a pending billing dispute or of an existing Deferred Payment Agreement that is in good standing, including:

- (a) service provided and billed in the applicant's name or for which the applicant is legally responsible;
- (b) other tariff fees, charges, or penalties;
- (c) reasonably chargeable material and installation costs relating to temporary or permanent line extensions or service laterals as required by the Company's tariff, provided these costs are itemized and given to the applicant in writing;
- (d) special services billable under the Company's tariff, provided these costs are itemized and given to the applicant in writing; and
- (e) a security deposit, if requested by the Company, as long as such deposit is in accordance with Section 8.O. of this Schedule.

Issued By: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, NY