

PSC NO: 90 GAS
NEW YORK STATE ELECTRIC & GAS CORPORATION
INITIAL EFFECTIVE DATE: 04/01/14

LEAF: 16
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION

3. APPLICATION FOR SERVICE (CONT'D)

B. Non-Residential: (Cont'd)

(4) Denial of Service - Non-Residential

The Company shall not deny an application for service except in a written notice either delivered personally to the applicant or sent to the applicant's current business address or any alternative mailing address provided in the application.

The written notice of denial shall state the reason(s) for the denial and specify what the applicant must do to qualify for service. The applicant will be advised of the right to an investigation and review of the denial by the Public Service Commission or its authorized designee if the applicant considers the denial to be without justification, and will identify the appropriate address and telephone number of the Public Service Commission.

The Company shall advise any applicant who submits an incomplete application, in writing and within three business days after receipt of the application, of the information and/or documents that must be submitted in order for the application to be considered complete. Such notice shall not itself be considered a denial of the application.

Issued By: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, NY