Received: 12/12/2013 Status: CANCELLED Effective Date: 08/01/2014

PSC No: 19 - Electricity

Rochester Gas and Electric Corporation

Initial Effective Date: April 1, 2014

Leaf No. 103

Revision: 2

Superseding Revision: 1

## GENERAL INFORMATION

## 6. LIABILITY

## A. CONTINUITY OF SUPPLY

The Company will endeavor at all times to provide a regular and uninterrupted supply of service (except where the terms and conditions of a particular Service Classification provide otherwise), but in case the supply of service shall be interrupted or irregular or defective or fail from causes beyond the Company's control (including without limiting the generality of the foregoing, executive or administrative rules or orders issued from time to time by State or Federal officers, commissions, boards or bodies having jurisdiction), or because of the ordinary negligence of the Company, its employees, servants or agents, the Company will not be liable therefore.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York