

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: January 15, 2014  
Issued in compliance with Order in Case13-M-0061, dated November 18, 2013

Leaf No. 65  
Revision: 2  
Superseding Revision: 1

## GENERAL INFORMATION

### **4. METERING AND BILLING (Cont'd)**

#### **D. RENDITION AND PAYMENT OF BILLS (Cont'd)**

(2) **Late Payment Charges**

All bills are due when personally served or three days after the mailing of the bill and may be paid without imposition of a charge for late payment if paid in full on or before the "last day to pay" date specified on the bill which shall be at least 20 days after the date on which the bill is rendered.

A monthly late payment charge shall be assessed at a rate of one and one-half percent (1 1/2%) per month on a customer's unpaid balance, including service billing arrears and unpaid late payment charges pursuant to 16 NYCRR Sections 11.15(a) and 13.10(a) which provide that utilities may impose late payment charges. Remittance mailed on the "last day to pay" date will be accepted without the late payment charge, the postmark to be conclusive evidence of the date of mailing. The failure on the part of the customer to receive the bill shall not entitle him to pay without the late payment charge after the "last day to pay" date.

Service to state agencies will be rendered in accordance with the provisions of Article XI-A of the State Finance Law (Chapter 153 of the Laws of 1984, effective July 1, 1984).

Application of late payment charges may be waived at the direction of the Public Service Commission.

(3) **Dishonored Payment**

Should the Company receive a negotiable instrument from an applicant or customer in payment of any bill, charge or deposit due, and such instrument be subsequently dishonored or be uncollectible for any reason, the Company shall charge a fee of \$20.00 to the applicant or customer, as permitted by General Obligations Law Section 5-328.

(4) **Quarterly Payment Plan**

As required by Public Service Law, Section 38 which became effective November 29, 1985, the Company shall offer any residential customer, 62 years of age or older, a plan for payment on a quarterly basis of charges for service rendered, provided that such customer's average annual billing is not more than \$150.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York