

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: April 1, 2014

Leaf No. 13
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

A. APPLICATION FOR SERVICE (Cont'd)

(2) Nonresidential:

(a) Application

As a prerequisite to providing service, the Company may require the applicant to:

- (i) Provide appropriate documentation to verify the establishment of responsibility for the service as owner or occupant, the correct service classification, and the person who controls access to the meter(s) if not the Customer;
- (ii) Comply with the Company's tariff or any applicable state, city or local laws or ordinances;
- (iii) Fulfill any applicable requirements of obtaining service found in Rule 3.A.(2) and 3.A.(3) of this Schedule relating to line extension and service;
- (iv) Make full payment for all amounts due and payable that are not the subject of a pending billing dispute pursuant to 16 NYCRR 13.15 and Rule 7.A. of this Schedule or of an existing Deferred Payment Agreement that is in good standing including:
 - (aa) Service provided and billed in accordance with 16 NYCRR 13.11 to prior accounts and current accounts in the applicant's name or other accounts for which the applicant is legally responsible; or
 - (bb) Other tariff fees, charges or penalties; or
 - (cc) Any reasonably chargeable material and installation costs relating to temporary or permanent line or main extensions or service laterals as required by the Company's tariff and authorized under 16 NYCRR 98 and 230, provided the costs are itemized and given to the applicant in writing; or
 - (dd) Any special services billable under the Company's tariff, provided these costs are itemized and given to the applicant in writing; or
 - (ee) A security deposit if requested by the Company in accordance with Rule 2.A.

The Company shall provide service to any accepted applicant whose application for service was previously denied solely for failure to make full payment as provided in Rule 2.A.2 (a)(iv) of this Schedule, as soon as reasonably possible, but no later than three business days, or such later time as may be specified by the applicant, after payment is made, or ten calendar days of the receipt of the original application, whichever is later, except as provided in Rule 2.A.2(a)(iii) of this Schedule.

The Company shall advise any applicant who submits an incomplete application, in writing and within three business days of the receipt of the application, of the information and/or documents that must be submitted in order for the application to be considered complete. Such notice shall not itself be considered a denial of the application.

No application or contract shall be modified or affected by any promise, agreement, or representation of any agent or employee of the Company.

(b) Former Indebtedness Paid -Non-Residential

If a non-residential applicant or customer who is indebted to the Company attempts by some agency, relationship, or otherwise, to obtain service, the Company reserves the right to refuse service until full payment is made of all money due which are not either the subject of a pending billing dispute or of an existing Deferred Payment Agreement that is in good standing, including:

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York