

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: April 1, 2014

Leaf No. 34  
Revision: 2  
Superseding Revision: 1

## GENERAL INFORMATION

### **2. HOW TO OBTAIN SERVICE (Cont'd)**

#### **F. LIMITATIONS OF SERVICE OFFER – Residential and Non-Residential (Cont'd)**

(6) **Minimum Insulation Standards for the Provision of Gas Service (Cont'd)**

(e) **Compliance Procedures**

In areas where there is no local building code authority, upon a complaint by a dwelling owner or tenant concerning non-compliance with the provisions of Rule 2.F.6.b, the Company will perform an on-site inspection to determine conformance with the standards concerning roofs, walls, foundation walls, floors, windows, and doors. The result of this inspection will be provided in writing to the owner (and tenant when applicable) of the dwelling.

Whenever the Company finds, as a result of such inspection or notification by the local building code authority, more than one outstanding complaint against any particular contractor wherein a dwelling constructed by such contractor or builder was found to be in non-compliance with the applicable standards, the Company shall refuse to provide gas service to any construction site of that contractor or builder until all existing violations are corrected. The Company shall undertake random inspections of the future construction work of a past non-complying contractor or builder until such time as the Company is satisfied that the applicable standards are being met.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York