

PSC No. 1 – Water
UNITED WATER NEW ROCHELLE INC.
Initial Effective Date: **January 1, 2014**

Leaf No. **30.2**
Revision: **0**
Superseding Revision:

(b) Written Certification

Written certification must:

- i. **be submitted on stationery of a medical doctor or local board of health, and be signed by a medical doctor or an official of the local board of health qualified to make a medical judgment;**
- ii. **state the name and address of the certifying medical doctor or local board of health, and the doctor's State registration number;**
- iii. **state the name and address of the ill person; and**
- iv. **include an affirmation that the absence of water service will aggravate an existing medical emergency at a customer's premises.**

(c) Procedure for Initial Certification

- i. **Initial certification of a medical emergency may be made either in writing or by telephone by a medical doctor or local board of health.**
- ii. **Initial certification is effective for 30 calendar days from the date the Company receives it, as long as written certification is provided to the Company within 5 business days of any certification made by telephone.**
- iii. **Certification made only by telephone is effective for 5 business days from the date the Company receives it.**
- iv. **Within 5 business days of receipt of written certification the Company must provide the customer with a written notice that must:**
 - a. **state that the Company received such certification and that the certification is effective for 30 calendar days;**
 - b. **advise the customer in detail of the procedures required for renewal of certification under paragraph 21.2 (d) of this Section; including specifically a statement that if the customer does not renew the certification before the 30 day period expires and arrangements for payment are not made, the utility may proceed with termination; and**