

PSC No. 1 – Water
UNITED WATER NEW ROCHELLE INC.
Initial Effective Date: **January 1, 2014**

Leaf No. 29
Revision: **1**
Superseding Revision: **0**

GENERAL INFORMATION

- 2) The Company will terminate service only between the **hours** of 8:00 am and 4:00 pm, on Mondays through Thursdays provided that such day or the following day is not:
 - a. a Public Holiday or day on which the main business office of the Company is not open for business. Public Holiday shall refer to those holidays enumerated in the General Construction law.
 - b. a day the offices of the Public Service Commission are closed.
- 3) The Company will not terminate service unless:
 - a. it has verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the notice period required by this tariff; and
 - b. it has verified that on the day termination is scheduled payment has not been posted to the Customer's account as of the opening of business on that day, or has complied with established procedures.
- 4) The Company will not terminate service more than 60 calendar days after issuance of the final termination notice unless it has updated the original notice to include the current arrears.
- 5) The Company will not terminate service while a complaint is pending before the Public Service Commission and for 15 calendar days after resolution by the Company or by the Public Service Commission or its designee, for nonpayment of the disputed charges. Nothing prevents the Company from terminating service for nonpayment of undisputed charges.
- 6) The Company will not terminate service during a two-week period encompassing Christmas Day and New Year's Day.

18.4 VOLUNTARY THIRD PARTY NOTICE PRIOR TO DISCONTINUANCE OF SERVICE

The Company shall permit a residential Customer to designate a third party to receive a copy of every notice regarding termination of service sent to such residential Customer, provided that such party indicates in writing his or her willingness to receive such notice. The Company will promptly notify the residential Customer in writing if the third party refuses or later decides not to accept such notice.

The Company will inform the third party that the agreement to receive notices does not mean the third party must pay for the services provided to the Customer.