PSC NO: 219 GAS NIAGARA MOHAWK POWER CORPORATION INITIAL EFFECTIVE DATE: 11/01/14 STAMPS: LEAF: 38 REVISION: 4 SUPERSEDING REVISION: 3

GENERAL INFORMATION

3. PRIORITY OF SERVICE: (continued)

- 3.8 For the purposes of Rule 3.6, the following definitions shall apply:
 - 3.8.1 Residential customers shall include any buildings heated solely by gas where persons reside, including apartment houses, prisons, dormitories, nursing homes, hospitals, or residential hotels.
 - 3.8.2 Industrial customers shall include all customers who utilize gas, including utilization for space heating, for the manufacture or processing of goods and materials.

4. LIMITATION OF THE SERVICE OFFER:

- 4.1 Denial of Service:
 - 4.1.1 Residential Applicants, as Defined in Rule 1.1, Definitions:
 - 4.1.1.1 The Company reserves the right to deny or refuse to supply gas service to a residential applicant who is indebted to the Company for residential service provided to a prior account in his or her name, unless one of the following qualifications are met:
 - 4.1.1.1.1 The applicant makes full payment of the arrears for the residential service provided to any such prior account in his or her name; or
 4.1.1.1.2 The applicant has pending a billing dispute with the Company or the Public Service Commission with respect to any amounts
 - 4.1.1.1.3 due for service to a prior account in his or her name; or The applicant has paid any amounts required by the settlement

of a billing dispute relating to a prior account in his or her name; or

Issued By: Kenneth D. Daly, President, Syracuse, New York

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