

P.S.C. No. 1 – Water  
United Water New York Inc.  
Initial Effective Date: **July 4, 2014**

Leaf No. 24  
Revision: 2  
Superseding Revision: 0

## GENERAL INFORMATION

B. Where an Applicant is seeking service at a gradient which could not otherwise be adequately serviced by existing plant, the Company will require the Applicant to bear the additional cost of providing such extraordinary service, or in the alternative, require the applicant to install and maintain the necessary special equipment at the Applicant's expense. Installation of a hydro-pneumatic system is subject to approval of the Health Department.

### 4.7 Automatic Meter Reading Devices

**Customer shall provide a place acceptable to the Company for the location of any automatic meter reading equipment.** All automatic meter reading equipment installed on Customer's premises by the Company **within 3' of the meter shall be** and remain the sole property of the Company and shall be maintained by the Company insofar as ordinary wear and tear is concerned. The Customer will be responsible for the cost of repair due to external damage.

### 4.8 Alternatives to Remote Meter Readings

A. For those Customers who do not have automatic meter reading capabilities, a Customer, except for those applying for new service installations **shall** arrange for **one** of the following alternatives in order to enable the Company to obtain an actual meter reading

#### 1. Call-In/Mail Readings.

When the meter reader cannot gain access to the meter, the Customer will receive a "call-in" card from the Company, wherein the Customer is instructed in the procedure for reading his own meter. The Customer may either call in the reading to the Company through a special telephone line installed for that purpose or mail the card containing the reading to the Company.

#### 2. Adjacent Neighbor Arrangements.

The Customer may arrange to provide written authorization to the Company allowing the Company meter reader access to his premises by contacting a specific adjacent neighbor who will accompany the meter reader into the subject premises for the purpose of obtaining a meter reading.

Issued in compliance with the Commission Order **13-W-0295 dated June 26, 2014.**

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