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Hamilton Municipal Utilities Commission
Superseding Revision:

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XVIII DISCONTINUANCE OF SERVICE – RESIDENTIAL CUSTOMERS: (Cont'd.)

for business, or the day immediately preceding a public holiday, or during a two-week period encompassing Christmas and New Year's Day. Residential disconnection shall be made only between the hours of 8:00 a.m. and 4:00 p.m.

- G. Voluntary Third Party Notice Prior to Discontinuance of Service:
 - i. The Utilities Commission shall permit a residential consumer to designate a third party to receive a copy of every notices of discontinuance of service sent to such residential consumer, provided that such third party indicates in writing his or her willingness to receive such notices
- H. No additional Notice Required When Payment by Check is Subsequently Dishonored:
 - i. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of a residential customer's account and the Utilities Commission shall not be required to issue additional notice prior to discontinuance.
- I. Discontinuance of Service to Entire Multiple Dwellings:
 - i. The Utilities Commission shall not terminate, disconnect or suspend service to an entire dwelling (as defined in the Multiple Dwelling Law or the Multiple Residence Law) where the owner, person, firm or corporation to whom or which the last preceding bill has been rendered, or from whom or which the utility has received payment therefor, has failed to pay such utility bills, until it has complied with the following procedures:
 - a. The Utilities Commission shall give 15 days' written notice of its intention to so terminate, disconnect or suspend by personally serving such notice on the owner of the premises affected or on the person, firm or corporation to whom or which the last preceding bill was rendered, or from whom or which the utility has received payment therefor, and on the superintendent or other person in charge of the building, if it can be readily ascertained that there is such superintendent or other person in charge.
 - b. The Utilities Commission shall give 18 days' written notice to the owner, person, firm or corporation specified in paragraph (a) of this

Issued by: Sean Graham, Village Administrator, 3 Broad Street, Hamilton, NY 13346