

P.S.C. No. 1 – Water  
United Water New York Inc.  
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## GENERAL INFORMATION

J. A “Non-Residential Customer” is a person, corporation, or other entity receiving service who is not a Residential Customer.

K. A “Residential Applicant” is a person who has made a request or who has had a request made by a third party on his or her own behalf for water service for his or her own residential use.

L. A “Residential Customer” is any person who, in accordance with an application for service made by such person or third party on his or her behalf, is supplied with water service at a premises where such service is used primarily for his or her residential purposes.

M. A “Seasonal, short term or temporary Customer” is a Customer who applies for and/or receives utility service periodically each year, intermittently during the year, or for a period of time up to one year.

N. A “two-family dwelling” is a building designed to be occupied exclusively by two families living independently of each other, where water service is not billed separately for each unit.

O. A “service appointment” is an appointment scheduled in advance for which a specific date and time is agreed upon between the Company and the Customer. Emergency situations are not defined as service appointments.

## 2. APPLICATION FOR WATER SERVICE

### 2.1 Application for Service

#### A. Residential Service

1. An application for residential service may be oral or written. An oral application for service shall be deemed completed when the Applicant provides his or her name, address, telephone number and address of prior account (if any) or prior account number (if any) and answers questions relevant to identifying the Applicant’s use of water on the premises. The Company may require an Applicant to complete a written application (for the applicable service classification) if:

(a) service to the prior Customer at the premises to be served was terminated for nonpayment within the prior 12 months or is subject to a final notice of termination; or

(b) there is evidence of meter tampering or theft of service; or

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Issued by: David Stanton, President, 360 West Nyack Road, West Nyack, NY 10994