

P.S.C. No. 1 – Water
United Water New York Inc.
Initial Effective Date: November 18, 2014

Leaf No. 99
Revision: 4
Superseding Revision: 3

SERVICE CLASSIFICATION No. 8

MISCELLANEOUS SERVICE

(Continued)

(f) Late Payment Charge

A late payment charge of 1.5% per month may be applied to all unpaid balances no sooner than 23 days following mailing of the bill, as allowed by 16 NYCRR, Section 11.5

(a). This late payment charge is applicable to metered and non-metered Customers in all service classifications. The late payment charge will not be assessed on the total balance due under deferred payment agreements.

(g) Missed Service Appointment Refund

If the Company misses a service appointment without giving the Customer at least 24 hours notice, then the Customer shall receive a \$25 bill credit.

Filed in compliance with Commission Order in Case 13-W-0295, issued June 26, 2014.

Issued by: David Stanton, President, 360 West Nyack Road, West Nyack, NY 10994