

PSC NO: 219 GAS
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: 07/01/14
STAMPS:

LEAF: 69
REVISION: 5
SUPERSEDING REVISION: 4

GENERAL INFORMATION

13. METER READING: (continued)

13.5.4 Telephone Service. Remote meters installed for customers with historic or anticipated peak hourly gas usage in excess of 15 dekatherms must be served by a separate, dedicated telephone line unshared with any other user, or a dedicated customer-owned cell phone acceptable to Niagara Mohawk may be used. All other remote meters may share telephone lines, provided that the shared line is open for polling of the meter between the hours of 10:00 a.m. and 5:00 p.m. daily. Reliable access to daily gas usage must be provided to the Company. If reliable access is not provided, a dedicated phone line will be required, or a dedicated customer-owned cell phone acceptable to Niagara Mohawk may be used. In areas where reliable cell-phone service is not available, as determined at the sole discretion of Niagara Mohawk, a dedicated telephone line will be required.

13.5.4.1 Additional Charges. In cases where the ARM fails to call into the Company, and the customer has notified the Company that the phone and electric service (if applicable) is operational, the Company will send a technician to the site to repair the unit. If it is discovered by the Company that the unit is unable to be repaired or synchronized because the phone or electric service (if applicable) is not active, the Company will charge the customer \$115.00 for the site visit. The first occurrence per customer of the \$115.00 charge will be waived. If the ARM after ten business days continues to fail to call into the Company, the Company will charge the customer \$115.00 per day until the ARM becomes operational. In the event the ARM does not call into the Company, the Company will make reasonable efforts to inform the customer and their Marketer of the applicable charge.

13.5.5 Maintenance and Replacement. Routine maintenance of Approved Remote Meters will be provided by Niagara Mohawk. Replacement of a meter that becomes inoperable or unreliable is the responsibility of the customer.

13.6 Residential Automatic Meter Reading (“AMR”) Opt-Out Option

13.6.1 Residential customers who do not wish to have an AMR meter installed at their premises, have an option to “opt-out” and have their AMR meter replaced with a non-AMR meter.

13.6.1.1 Customers who elect this option will be charged an initial fee for the removal of the existing AMR meter and the installation of the non-AMR meter. Additionally, by electing this option, the customers will be charged a monthly meter reading fee for the non-AMR meter.

13.6.1.1.1 The initial fee will be \$63.19 for a gas meter only replacement.

13.6.1.1.2 The initial fee will be \$85.23 for both an electric and gas meter replacement.

13.6.1.1.3. Customers will not be assessed the initial fee until the Company installs the non-AMR meter.

Issued By: Kenneth D. Daly, President, Syracuse, New York