

Effective Date: 07/21/2016

PSC NO: 90 GAS  
 NEW YORK STATE ELECTRIC & GAS CORPORATION  
 INITIAL EFFECTIVE DATE: 06/19/15

LEAF: 60  
 REVISION: 4  
 SUPERSEDING REVISION: 3

## GENERAL INFORMATION

### 8. BILLING AND COLLECTIONS: (CONT'D)

0. Customer Deposit  
 (1) Deposit Requirements

#### **Residential**

- (a) The Company may require a customer deposit from:
- (i) Seasonal or short-term customers taking service for a term that does not exceed one year; or
  - (ii) Applicants who do not provide proof of their identity upon application for service; or
  - (iii) A customer who has never had Company service in their name and has a high risk credit score (e.g. a customer with a FICO score of less than 650); or
  - (iv) A customer who is not currently receiving service but has a prior Company account with an unpaid debt; and
  - (v) A customer as a condition of receiving utility service if such customer is delinquent in payment of his or her utility bills. A customer is delinquent for the purpose of a deposit assessment if such customer:
    - (aa) accumulates two consecutive months of arrears without making reasonable payment, defined as one-half of the total arrears, of such charges before the time that a late payment charge would become applicable, or fails to make a reasonable payment on a bi-monthly bill within 50 days after the bill is due; provided that the Company requests such deposit within two months of such failure to pay; or
    - (bb) had utility service terminated for non-payment during the preceding six months.

Customers included in Rule 8.O.(1) above shall be provided a written notice, at least 20 days before the deposit is assessed, that the failure to make timely payment shall permit the Company to require a deposit from such customer. If a deposit from a customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears, is required, the Company shall permit such customer to pay the deposit in installments over a period not to exceed 12 months.

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