

Effective Date: 07/21/2016

PSC NO: 90 Gas  
 NEW YORK STATE ELECTRIC & GAS CORPORATION  
 Initial Effective Date: 06/19/15

Leaf No: 3  
 Revision: 13  
 Superseding Revision: 12

**TABLE OF CONTENTS**

<b>GENERAL INFORMATION</b>	<b>LEAF NO.</b>
8. Billing and Collections	23
C. Rendition and Payment	24
D. Billing Period	24
E. Termination of Service	25.1
F. Complaint Procedures	36
G. Deferred Payment Agreement (DPA)	36
H. Reconnection of Service	42
I. Termination of Residential Service for "Fraud"	45
J. Meter Reading and Estimated Bills	45
K. Backbilling	54
L. Plurality of Services	57
M. Computation of Bills for High Pressure Metering	58
N. Transfers and Cut Offs	59
O. Customer Deposits and Refunds	60
P. Shared Meters	67
Q. Budget Billing	67
R. Service Guarantee	71
S. Metered	71
9. Submetering of Gas Service	71
A. Residential Service	71.0.1
B. Commercial and Industrial Service	71.1
10. Conditions of Gas Service	72
A. Discontinuance or Curtailment of Service	72
B. Transfer of Gas Quantities	74
C. Reserved for Future Use	
D. Reserved for Future Use	
E. Reserved for Future Use	
F. Emergency Electric Generation	75
G. Outdoor Gas Lighting	75
H. Minimum Insulation Standards for the Provisions of Gas Service	76
I. Dual Fuel Requirement	85
J. Exceptions	86
11. Liability	87
12. Unusual Conditions and Increased Loads	87
13. Charges for Special Services	88
14. Gas Supply Charge (GSC)	90
A. Applicability	90
B. Monthly GSC Calculation	90
C. Total Average Cost of Gas	90.1
D. Pipeline Refund	90.7

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York