

Effective Date: 07/21/2016

PSC NO: 90 GAS
NEW YORK STATE ELECTRIC & GAS CORPORATION
INITIAL EFFECTIVE DATE: 06/19/15

LEAF: 33
REVISION: 2
SUPERSEDING REVISION: 1

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

E. Termination of Service: (Cont'd)

(6) Payment at the Time of Termination - **Non-Residential** Only: (Cont'd)

- (d) If a customer has, within the last 24 months, paid for service with a check that was dishonored, the Company has the right to accept only cash, certified check, or money order as payment under Sections 8.E.(6)(b) or 8.E.(6)(c) of this Schedule.
- (e) Whenever payment is made at the time of termination, the Company's field representative shall provide the Customer with a receipt showing the date, the account number, the amount received, the form of the payment and either the name or identification number of the Company representative. Customer's paying at time of termination shall also be subject to a Trip Charge as set forth in Rule 8.E.(14).

(7) Voluntary Third Party Notice Prior to Termination of Service:

The Company shall permit a residential customer to designate a third party to receive a copy of every notice of termination of service sent to such residential customer, provided that such third party indicates in writing his or her willingness to receive such notices. Residential customers shall be notified annually of the availability of the third party notice procedure.

(8) No Additional Notice Required When payment by Check is Subsequently Dishonored:

Receipt by the Company of a subsequently dishonored negotiable instrument in response to a notice of termination shall not constitute payment of the customer's account, and the Company is not required to issue additional notice prior to termination. The Company shall charge the customer a handling charge as provided for under General Obligations Law Section 5-328.

(9) Termination of Service to Multiple Dwellings:

(a) Entire Multiple Dwellings:

The Company shall not terminate service to an entire multiple dwelling (as defined in the Multiple Dwelling Law or the Multiple Residence Law) unless the notices specified in Section 33 of the Public Service Law have been given, provided that where any of the notices required thereunder are mailed in a post-paid wrapper there shall be no termination of service until at least 18 days after the mailing of such notices.

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