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 Rochester Gas and Electric Corporation
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GENERAL INFORMATION

3. EXTENSION AND MAINTENANCE OF COMPANY FACILITIES TO SERVE CUSTOMER (Cont'd)

E. SERVICE CONNECTIONS/METER (Cont'd)

(6) Customer Requested Automated Meter Reading Services

For Company owned meters, Customers may request and obtain Automated Meter Reading (AMR) Services from the Company. The Company's AMR Services shall consist of:

- (a) A device (an interval meter that stores real-time data in an AMR recorder) which can be used to determine usage information that is read and transmitted to the Company remotely via a telephone line;
- (b) Real-time information including hourly usage on a regular and ongoing twenty-four hour lagged basis, which shall be made available to a Customer on an electronic bulletin board or via an electronic transfer; and
- (c) A 10-year guarantee on newly installed AMR device capabilities or a five-year guarantee on existing AMR device capabilities.

Installation of a dedicated telephone line, determined by the Company to be suitable for use by the AMR device, shall be the responsibility of the Customer, who must coordinate scheduling of that installation with the Company. Maintenance of, and repairs to, the telephone line shall be the responsibility of the Customer, and shall be performed in a timely fashion. Should the company incur additional costs and expenses to retrieve data as a result of an inoperable telephone line, the Customer shall be responsible for such costs and expenses.

The Customer shall be charged a monthly fee for AMR Services of \$20.75 for each service point for real-time hourly information, in addition to any one-time charges associated with installation.

For AMR services requested by the Customer, the Company shall determine what shall be necessary for the service based on the following criteria:

- (i) For installation of a new AMR recorder on an existing meter, which is compatible to receive the AMR recorder, the Customer shall be charged a one-time charge of \$1,729.00 for the AMR recorder and installation at a Customer's service point; or
- (ii) For installation of a new AMR recorder and a new meter, the Company shall charge a one-time charge of \$ 2,276.00 for the AMR device and installation at a Customer's service point.

The Company shall limit the AMR services to a total of 1,000 Customer service points until June 30, 1999.

(7) Automated Meter Reading Services Installed at the Discretion of the Company

At any time after the Company installs an AMR device at its own discretion, the Company may choose to remove the AMR device, and shall notify the Customer prior to such removal. The Customer shall have 90 days from the date of notification to request that the AMR device remain at the Customer's service point. Upon notification to the Company, the Customer shall be assessed a one-time charge per AMR recorder of \$482.00, and the monthly fee of \$20.75. If notification from the Customer is not received during such 90 days, the Company may replace, at the Company's discretion, the AMR recorder with a meter compatible with the Company's metering infrastructure, at no cost to the Customer.

If the charges for the telephone line are currently being paid by the Company, those charges must be transferred to the Customer's name at that service point by the end of that 90 day period. If transfer of such telephone charges is not completed by such date, or subsequent AMR usage data is unobtainable due to non-payment of telephone charges by the Customer, the Company, may at its own discretion, replace the AMR recorder at the service point with a meter compatible with the Company's metering infrastructure.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York