

Effective Date: 07/21/2016

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 19, 2015

Leaf No. 127.3
Revision: 2
Superseding Revision: 1

GENERAL INFORMATION

10. GENERAL RETAIL ACCESS (Cont'd)

3. Confidentiality:

The ESCO must keep confidential any customer information (usage and billing and credit information) obtained from the Company. This information shall not be disclosed to any party, unless otherwise authorized by the Customer in writing. All other customer information, such as account numbers (and any passwords used, if applicable), telephone numbers and service addresses, shall also be kept confidential and not disclosed to others, unless otherwise authorized in writing by the Customer.

The Company shall not disclose a customer's usage and billing and credit information to an ESCO unless the Customer has notified the Company, in writing, that such information may be disclosed.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York