

Effective Date: 07/21/2016

PSC NO: 88 Gas
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 6/19/15

Leaf: 7.2
Revision: 6
Superseding Revision: 5

GENERAL INFORMATION

1. DEFINITIONS: (CONT'D)

Interruptible Service: Service that is subject to interruption for lack of gas supply, Upstream Pipeline capacity or Company distribution capacity at the discretion of the Company.

Involuntary Switch: A process or situation where a Customer is switched to another provider without the Customer's authorization.

IT: Interruptible Transportation.

Load Factor: The ratio of the average consumption to maximum consumption for a given time period.

Losses: The loss of gas, resulting from its transportation over the Distribution System, between the Distribution Point(s) of Receipt and the Distribution Point(s) of Delivery.

Lost and Unaccounted for Gas: The difference between the quantity of gas available from all sources (purchased, transported, and locally produced) and the quantity accounted for by sales, deliveries or Company use.

Mandatory Release Capacity Customer(s): A Non Daily Metered Aggregation Customer, or any Daily Metered Critical Care Customer (also known as "Human Needs Customer") without an alternate fuel.

Marketer: An Energy Services Company ("ESCO").

Maximum Daily Aggregation Pool Quantity ("MDAPQ"): The sum of the applicable MDTQs of all Customers in an Aggregation Pool.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York