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NEW YORK STATE ELECTRIC & GAS CORPORATION

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## **GENERAL INFORMATION**

## 1. **DEFINITIONS: (CONT'D)**

**Capacity:** Space on a pipeline allowing the Company or shippers to move gas from a receipt point to citygate for distribution on the Company's system.

**Cash-Out:** Procedures by which the Company and ESCOs resolve imbalance through cash payments.

**Citygate:** The interconnection point between an Upstream Pipeline and the local facilities through which the Company receives deliveries from that pipeline.

**Combination Account:** A common account for both gas and electric service for the purpose of combined gas and electric billing by the Company. A Combination Account is served under P.S.C. No. 87 Gas or this Schedule, and under P.S.C. No. 120 Electricity, or superseding issues thereof.

Company: New York State Electric & Gas Corporation, or any successor organization thereto.

**Consumption Algorithm:** A mathematical formula used to calculate a Customer's daily consumption based on the Customer's historical Baseload and use per Degree Day factors.

**Core Customer:** A Customer that has no viable alternative fuel and relies on the Company for gas delivery and/or commodity service.

**Cost of Gas:** Computed by multiplying the average cost of gas per unit, as used in the Gas Supply Charge (GSC) calculation, by the units of gas used.

**Critical Care Customer(s):** A Customer(s) that heats all or any portion of any building, including apartment houses, prisons, dormitories, nursing homes, hospitals, hotels, and other buildings where persons may dwell on a permanent basis, solely with natural gas. Also known as "Human Needs Customer(s)."

**Critical Day:** A day when the Company declares an OFO.

**Critical Period:** A period of operational stress or impending potential operational stress that may impact the integrity of the Company's gas distribution system, or a force majeure event.

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