

PSC No. 2 – Water
UNITED WATER WESTCHESTER INC.
Initial Effective Date: December 5, 2014

Leaf No. 94
Revision: 0
Superseding Revision:

GENERAL INFORMATION

- B If a Customer has a deposit with Company, and accounting for the deposit, showing the interest earned during the current year and the date the deposit was obtained, will be provided annually to the Customer.
- C A notice offering a fixed income billing plan will be provided annually to every Customer known to be on a fixed income.
- D A notice advising a Customer of the applicable rate structure, in accordance with Company's tariff, and offering the Customer a detailed bill calculation upon request, will be provided annually to every Customer.
- E Hazardous Conditions
If Company is aware of a hazardous condition that may affect the health and safety of consumers of its water, it will immediately make all reasonable efforts to contact affected parties.

44. INTEREST ON CUSTOMER OVERPAYMENTS

The Company shall provide interest on Customer overpayments as follows:

1. A Customer overpayment is defined as payment by the Customer to the Company in excess of the correct charge for water service supplied to the customer which was caused by erroneous billing by the utility.
2. The rate of interest on such amounts shall be the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment was refunded.
3. This part applies to refunds returned to Customers after August 24, 1992. The Company will not pay interest on Customer overpayments that are refunded within 30 days after such overpayment is received by the Company.