Lori A. Cole
Manager - Regulatory & Tariffs

October 21, 2019

VIA ELECTRONIC FILING

Honorable Michelle Phillips
Secretary
New York State Public Service Commission
Three Empire State Plaza
Albany, NY 12223-1350

     Re: Case 98-M-1343 – In the Matter of Retail Access Business Rules.

Dear Secretary Phillips:

The enclosed addenda, issued by New York State Electric & Gas Corporation and Rochester Gas and Electric Corporation (together the "Companies") are transmitted for filing in compliance with the requirements of the New York Public Service Commission's (the "Commission") Order On Rehearing and Providing Clarification, issued and effective on September 23, 2019 (the "Order"), in the above referenced proceeding. The addenda will become effective on October 23, 2019.

    P.S.C. No. 120 – Electric, Schedule for Electric Service
    Addendum UBP – Uniform Business Practices, No. 12

    P.S.C. No. 88 – Gas, Schedule for Gas Service
    Addendum UBP – Uniform Business Practices, No. 12

    P.S.C. No. 19 – Electric, Schedule for Electric Service
    Addendum UBP – Uniform Business Practices, No. 11

    P.S.C. No. 16 – Gas, Schedule for Gas Service
    Addendum UBP – Uniform Business, No. 12

<u>Purpose of Filing</u>
The Companies are filing revised addenda in compliance with Ordering Clause No. 2 of the
Order. The revisions shall provide that no fee for termination or early cancellation shall be
assessed by an Energy Services Company ("ESCO") in the event the customer is deceased before
the end of their contract term and that ESCO marketing representatives' wear identification that
provides their first name and an employee identification number for privacy reasons.

<u>Publication</u>
In accordance with Ordering Clause No. 3, the requirements of Section 66(12)(b) of the Public
Service Law requiring newspaper publication has been waived.

If there are any questions concerning this filing, please call Kathy Grande at (585)771-4514 or
me at (585)484-6810.

Yours Sincerely,

Lori A. Cole

Enclosures