



Orange and Rockland Utilities, Inc.  
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December 16, 2013

Honorable Kathleen H. Burgess  
Secretary  
State of New York  
Public Service Commission  
Three Empire State Plaza, 19<sup>th</sup> Floor  
Albany, New York 12223-1350

RE: Case No. 13-M-0061 – In the Matter of Customer Outage Credit Policies and Other Consumer Protection Policies Relating to Prolonged Electric or Natural Gas Service Outages.

Dear Secretary Burgess:

Pursuant to the Commission's Order Establishing Policies ("Order"), issued November 18, 2013 in the above-referenced proceeding, Orange and Rockland Utilities, Inc. (the "Company") hereby submits for electronic filing with the Public Service Commission (the "Commission") the following tariff leaves reflecting revisions to its Schedule for Electric Service, P.S.C. No. 3 – Electricity (the "Tariff").

1st	Revised Leaf No.	3
1st	Revised Leaf No.	108
	Original Leaf No.	108.1
1st	Revised Leaf No.	239
3rd	Revised Leaf No.	260

These leaves are issued December 16, 2013, to become effective January 15, 2014.

#### **Tariff Changes**

To comply with the Order, the Company proposes the following revisions to its Tariff:

- General Information Section No. 7.17, Prolonged Outages, has been added to the Tariff. This section defines "Prolonged Outage" as an outage resulting from an emergency in which electricity customers are out of service for a continuous period exceeding three days and in which the 16 NYCRR Part 105 regulations governing utility outage preparation and system restoration reviews apply.

General Information Section No. 7.17(A) sets the credit that will be applied to affected customer accounts under the Tariff resulting from a Prolonged Outage. Because not all service classifications have a customer charge to which a credit can be applied, the tariff specifies how customers under these service classifications will receive credits

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resulting from a Prolonged Outage<sup>1</sup>. The tariff also indicates that the credit will be applied to the customer accounts no later than 75 days after service is restored.

General Information Section No. 7.17(B) defines additional customer's protections relating to collection activities resulting from the Prolonged Outage.

- Text was added to General Information Section No. 21, Non-Residential Customer Payment Agreement, to indicate that amounts past due on a non-residential customer payment agreement "may" be subject to a late payment charge.
- Text was added to General Information Section No. 30(B), Revenue Decoupling Mechanism ("RDM") Adjustment, to indicate that, at the time of the next true up, RDM targets will exclude credits applied to customer accounts pursuant to General Information Section No. 7.17(A).
- The Table of Contents of the Tariff was amended to reflect the addition of General Information Section No. 7.17.

General Information Section No. 7.6, Late Payment Charge, already states that the Company "may" impose a late payment charge. Therefore, no changes are being proposed to this section.

### **Conclusion and Notice**

Pursuant to Ordering Clause 1 of the Order, tariff changes are being filed on not less than 30 days' notice, to become effective on January 15, 2014. Pursuant to Ordering Clause 2 of the Order, the Commission waived the requirement for newspaper publication.

Please direct any questions regarding this filing to Cheryl Ruggiero at (212) 460-3189.

Very truly yours,

/s/

William A. Atzl, Jr.  
Director - Rate Engineering

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<sup>1</sup> For customers in Service Classifications Nos. 4, 6, and 16 that do not have a customer charge, credits shall be assessed based on the Allowance contained in Special Provision J of SC Nos. 4 and 16, and Special Provision H of Service Classification No. 6.