



July 22, 2022

**VIA ELECTRONIC FILING**

Honorable Michelle L. Phillips  
Secretary to the Commission  
New York State Public Service Commission  
Three Empire State Plaza  
Albany, NY 12223-1350

Re: Case No. 22-M-0159 – Proceeding to Implement Customer Credits and Reimbursements Pursuant to Public Service Law Section 73.

Dear Secretary Phillips:

New York State Electric & Gas Corporation (“NYSEG”) and Rochester Gas and Electric Corporation (“RG&E”), (together the “Companies”) hereby file the following tariff leaves in compliance with Ordering Clause No. 2 of the Public Service Commission’s Order Implementing Public Service Law Section 73 in the above referenced proceedings, issued and effective July 14, 2022 (the “Order”) and Appendix 7-H (electronic tariff filing system) to the Commission's Codes, Rules and Regulations (16 NYCRR Appendix 7-H). The tariff leaves are to become effective on a temporary basis on July 25, 2022.

New York State Electric & Gas Corporation

P.S.C. No. 119 – Schedule for Electric Service

- Leaf No. 101, Revision 11
- Leaf No. 101.1, Revision 0
- Leaf No. 101.2, Revision 0
- Leaf No. 102, Revision 5

P.S.C. No. 90 – Schedule for Gas Service

- Leaf No. 71.0.1, Revision 7
- Leaf No. 71.0.2, Revision 0
- Leaf No. 87, Revision 6

Rochester Gas and Electric Corporation

P.S.C. No. 19 – Schedule for Electric Service

- Leaf No. 86.4, Revision 2
- Leaf No. 86.4.1, Revision 0
- Leaf No. 86.4.2, Revision 0
- Leaf No. 103, Revision 6

P.S.C. No. 16 – Schedule for Gas Service

- Leaf No. 84.4, Revision 0
- Leaf No. 111, Revision 7

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Purpose of Filing

The Companies are filing amendments to its tariffs in compliance with Ordering Clause No. 2 of the Order Implementing Public Service Law Section 73.

More specifically, the Companies are filing revisions to its tariffs to implement bill credit and reimbursement provisions for when a Widespread Prolonged Outage occurs in the Companies' respective service territories.

A Widespread Prolonged Outage is an event impacting at least 20,000 electric customers at the same time and having one or more customers who remain without power for 72 hours or more due to utility-owned equipment unable to provide power or a gas outage event impacting at least 1,500 customers at the same time and having one or more customers who remain without service for 72 hours or more, unless the Company is denied access to inspect and relight those services prior to the 72-hour mark.

If a Widespread Prolonged Outage occurs, the Company will provide a \$25 bill credit to affected residential customers for each full subsequent 24-Hour Period following the initial 72 hours that a customer is without electric or gas service<sup>1</sup>. Additionally, a residential customer that experiences a Widespread Prolonged Outage may be eligible for reimbursement for spoiled food and or refrigerated medication upon providing an itemized list or proof of loss.

A non-residential customer that has a measured demand less than 40 kW or a customer that takes firm service and uses 750 dekatherms or less annually may be eligible for reimbursement for spoiled food. Eligible customers shall provide Proof of Loss within 14 days of the onset of a Widespread Prolonged Outage.

The Companies will provide reimbursement within 30 days of the receipt of Proof of Loss.

Newspaper Publication

The Companies are requesting waiver of publication of these proposed changes in accordance with Section 66(12)(b) of the Public Service Law and 16 NYCRR Section 720-8.1. In lieu of newspaper publication, the Companies are proposing that customers will be more timely notified of the availability of bill credits or reimbursements via the Companies' websites, press releases, or email as set forth in the Order when a Widespread Prolonged Outage event occurs.

If there are any questions concerning this filing, please call Mike Seeley at (607)222-6562 or me at (607)644-8773.

Respectfully submitted,



Lori A. Cole  
Manager – Regulatory & Tariffs  
Rates & Regulatory Economics

Enclosures

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<sup>1</sup> A residential customer taking electric service that is out for more than 72-hours due to a customer-owned equipment issue or a customer that is taking gas service and does not provide access to inspect and relight services will not be eligible for a \$25 bill credit.