

..DID: 10153  
..TXT:

ORANGE AND ROCKLAND UTILITIES, INC.  
One Blue Hill Plaza  
Pearl River, New York 10965

September 30, 1999

Honorable Debra Renner  
Acting Secretary  
State of New York  
Department of Public Service  
Three Empire State Plaza  
Albany, NY 12223

Re: Compliance Filing - Case No. 98-M-1343

Dear Acting Secretary Renner:

Orange and Rockland Utilities, Inc. (the "Company") hereby submits for filing the following tariff leaves proposing revisions to its Schedule for Gas Service P.S.C. No. 4 - GAS.

33	Revision	4	178	Revision	3
62	Revision	2	179	Revision	3
62.1	Revision	0	179.1	Revision	0
94	Revision	2	182	Revision	2
94.2	Revision	1	182.3	Revision	1
94.3	Revision	1	182.5	Revision	1
94.4	Revision	1	185	Revision	2
94.5	Revision	1	185.1	Revision	0
94.6	Revision	0	186	Revision	2
160	Revision	4	187	Revision	2
160.1	Revision	0	188	Revision	2
161	Revision	5	188.1	Revision	1
162	Revision	5	188.2	Revision	1
163	Revision	3	188.3	Revision	1
164	Revision	3	188.4	Revision	1
164.1	Revision	0	188.5	Revision	1
166.1	Revision	2	188.6	Revision	1
166.4	Revision	1	188.7	Revision	1
166.6	Revision	1	188.8	Revision	1
175	Revision	5	188.9	Revision	1
175.1	Revision	0	188.10	Revision	1
176	Revision	2	188.11	Revision	0
177	Revision	4			

These tariff leaves are issued September 30, 1999, to become effective October 1, 1999. This filing is submitted in compliance with the Commission's September 22, 1999 Order in Case 98-M-1343.

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The purpose of this filing is to implement tariff revisions previously agreed upon with Staff<sup>1</sup> and to implement the revisions required by the above-referenced Order. A summary of the revisions is as follows.

General Information

1. A change has been made to the language regarding special meter readings to clarify that a reading made on a customer's initial turn-on date will not be subject to the special meter reading fee (leaf 33).
2. The language on customer bill history information has been expanded to include the various items listed in the Uniform Business Practices ("UBP") (leaf 62).

Rider A

1. A sentence has been added under "Customer Eligibility" clarifying that only one Seller may serve each gas account (leaf 94).
2. A provision has been added under "New Accounts" to describe the notice period for new residential applicants whose previous utility bills, if any, have been paid or are covered by a deferred payment plan, and that do not require construction (leaf 94.2).
3. Paragraphs have been added under "Customer Enrollment" and "Switch of Seller" clarifying that a uniform statewide format will be used for notices in accordance with the Commission's final determination in Case No. 98-M-0667, Electronic Data Interchange ("EDI") proceeding (leaves 94.2 and 94.3).
4. Contact information for new accounts has been added under "Customer Enrollment" (leaf 94.3).
5. A sentence has been added under "Unauthorized Switch of Seller" to describe potential Commission actions that may be taken in response to unauthorized switches by Sellers (leaf 94.4).
6. A paragraph has been added under "Customer Billing" describing the transmission of current customer data to Sellers for billing purposes (leaf 94.5).
7. A sentence has been added under "Customer Billing" clarifying that any billing agency arrangements shall be consistent with the UBP (leaf 94.5).

Service Classification Nos. 11, 12 and 13

1. The "Terms of Payment" section has been expanded to include additional terms consistent with the UBP (leaves 160, 175 and 185).
2. A "Billing Questions and Disputes" section has been added to address billing backup information, inquiries and overpayments (leaves 160, 160.1, 175, 175.1, 185 and 185.1).

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<sup>1</sup> The Company submitted draft tariff leaves reflecting these revisions to Staff on August 18, 1999.

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3. A phrase has been added under "Voluntary Discontinuance of Seller Operations" clarifying that the Company's verifications of customer switch requests received from Sellers will be made in accordance with Rider A (leaves 163, 178 and 186).
4. A paragraph has been added under "Discontinuance of Sales by Seller to Individual Customer" stating that samples of notices to customers must be provided to the Department of Public Service before being sent to customers (leaves 164, 179 and 187).
5. A phrase has been added under "Discontinuance of Sales by Seller to Individual Customer" clarifying that the Company's verifications of customer switch requests received from Sellers will be made in accordance with Rider A (leaves 164, 179 and 187).
6. A phrase has been added under "Dispute Resolution Process" clarifying that timeframes used in alternative dispute resolution may differ from those otherwise required (leaves 166.1, 182 and 188.4).
7. Two paragraphs have been removed from the "Creditworthiness" section in compliance with the Commission's September 22, 1999 Order (leaves 166.4, 166.6, 182.3, 182.5, 188.7 and 188.9).

Please note that leaves 62.1, 94.6, 161, 162, 164.1, 176, 177, 179.1, 188, 188.1, 188.2, 188.3, 188.5, 188.6, 188.8, 188.10, and 188.11 have been filed due to repagination and do not contain any text revisions.

Included with this filing is the General Filing Information Form. The requirement for newspaper publication of this filing is waived per the Commission's September 22, 1999 Order.

Questions regarding this filing can be directed to me at (914) 577-2963.

Very truly yours,

William A. Atzl, Jr.  
Manager - Regulatory Affairs